

WELCOME TO
WHITEHOUSE 

Welcome Home

GETTING CONNECTED



[Code Red Emergency Alerts](#)



[City of Whitehouse](#)

[City of Whitehouse Fire Dept.](#)

[City of Whitehouse Police Dept.](#)



[Weekly Newsletter](#)



[City of Whitehouse](#)

[City of Whitehouse Police Dept.](#)



[City of Whitehouse](#)



**During disasters, call
903-510-7500 Option 9
for updates**



[City of Whitehouse](#)

Welcome

FROM MAYOR WANSLEY



Dear New Neighbor,

Welcome to Whitehouse! I am excited that you have decided to make Whitehouse your home. Whitehouse boasts the charm of a small town and access to sought after amenities. We are home to a diverse and growing community of families, young professionals, and retirees alike. In Whitehouse, our business community, residents, and public servants work hand-in-hand to make this city a great place to call home.

As a third generation Whitehouse resident, I am proud to see how much Whitehouse has grown in population without losing the engaged, small-town spirit that makes my hometown a special place to work, live and play. Whether you are in need of a capable helping hand, or a kind, caring heart, you couldn't ask for better neighbors.

Current residents, the City Council, and I wanted to give you a jumpstart on getting to know Whitehouse in hopes that you come to love it here just as much as we do. This welcome guide is your passport to all things Whitehouse. In it you'll find valuable information about your city government, services, and other resources to help make life here more convenient (and fun!) and government more accessible. This is our open invitation to you to take part in all that this wonderful community has to offer. I look forward to working with you to ensure that this continues to be a wonderful place to live.

Sincerely,
James Wansley
Mayor

CITY COUNCIL

The City Council is the governing body for the City of Whitehouse. The Council consists of 5 council members and a mayor. The election of members is at large and by place while the mayor is elected solely at large. Each member's term is 2 years.



PLACE 1
Zack Briscoe
Term: Nov. 2025 to Nov. 2027



PLACE 2
Froncel Burns
Term: Nov. 2024 to Nov. 2026



PLACE 3
John Chambers
Term: Nov. 2025 to Nov. 2027



MAYOR
James Wansley
Term: Nov. 2024 to Nov. 2026



PLACE 4
Michael Lowe
Term: Nov. 2024 to Nov. 2026



PLACE 5
Heath Rosenstein
Term: Nov. 2025 to Nov. 2027

MEETINGS

The City Council meets the fourth Tuesday of each month at 6 p.m. in the Council Chambers located at 311 E. Main St. Visit our [Meeting Portal](#) for agendas, minutes and meeting materials.

UTILITY SERVICES



WATER & SEWER

The City of Whitehouse provides water and sewer services. To setup your new account, complete a [water service application](#) and return it to City Hall.

Visit our website to:

- [Sign up for automatic draft](#)
- [View current rates](#)
- [Pay your bill online](#)
- [View or current water quality report](#)

Bills are due by 4:30 p.m. on the 10th of the month. After the due date, a late fee of \$15.00 or 10% of the billed services, whichever is greater, is assessed giving the customer until the 20th of the month to pay their bill before services are disconnected. The \$50.00 service charge will be applied to a utility bill whether or not utility service has been disconnected. The \$50.00 service charge also applies to sewer customers in the Walnut Grove Water district. Postmark dates are not accepted as date of payment.

If you should move outside the city, disconnection forms are available at City Hall and should be completed as soon as possible. All disconnect requests must be in writing. Of your \$200.00 deposit, \$50.00 is non-refundable (connection fees) and \$150.00 is refundable and will be applied to your final bill. Any amount due back to you will be sent to the forwarding address that you have provided. Please allow approximately 30 days for processing.

OTHER UTILITIES

For a list of other utility providers such as electric, cable and gas visit [our website](#).

Water, Sewer and Street Maintenance are all functions of the City's Public Works Department. This dedicated team of only eight individuals service all of the pipes, equipment, tanks, pumps and other infrastructure to service over 9,000 city residents and businesses.

In 2020, our crews treated and delivered nearly 300 million gallons of safe drinking water, have the capacity to deliver up to 3.8 million gallons of water per day, and responded to over 2,000 calls for service.

CONTACTS

Customer Service
903-510-7500, Option 1

[Email](#)

Kristin Sanford
Utility Billing Administrator
903-510-7505

[Email](#)

Hours:
Monday - Friday
8:30 a.m. - 4:30 p.m.

For water and sewer emergencies that occur outside of normal business hours, please call 903-245-8274.

SOLID WASTE & RECYCLING

GARBAGE

The City of Whitehouse contracts with Republic Services for solid waste services. The fee for this service is included in your monthly water bill.

Visit our [online map](#) to see when your weekly trash pick-up will occur. Make sure your cart is out by 7 a.m. on your designated day.

Additional trash carts are available for an additional three dollars a month. Requests can be sent in writing to City Hall.

CURB-SIDE RECYCLING

Curb-side recycling is offered on the first and third Wednesday of every month.

Visit our [website to see what you can and cannot recycle](#).

If you do not have a recycling cart and would like one, please call City Hall at 903-510-7500, Option 1 to put in your request.



ADDITIONAL SERVICES

Landfill

Residents of Whitehouse may dispose of up to 3 cubic yards (Pick up truck bed load) of waste from their home each month at no charge with proof of current water bill. See our [info sheet](#) for additional details.

Bulk Items

Republic Services will provide bulk items curb-side collection on the first and third Thursdays of each month for all areas of the city. Collection will include up to 2 bulk items (sofas, mattresses, etc.), securely bundled limbs or up to 12 bags of dry leaves. Please call 903-586-1449 to schedule pick-up. You must schedule pick-up no later than 12 p.m. the day before collection day.

RECYCLING INFORMATION

PLACE ALL RECYCLABLE ITEMS INSIDE THE RECYCLING CONTIANER WTIH THE LIGHT BLUE LID

Accepted Items

CARDBOARD

- Please break down all boxes

NEWSPRINT

- Bundle and tie
- Color inserts
- Magazines

ALUMINUM

- Please rinse all cans

TIN/STEEL CANS

- All metal food cans
- Please empty and rinse all cans.

PLASTICS

- Soda bottles, milk jugs and water bottles #1-#7
- Please rinse all containers



Items NOT Accepted

- Glass
- Waxed or plastic coated boxes
- Plastic grocery sacks
- Food inside of cans
- Laundry bags or plastic packing material
- Shelves, toys, buckets
- Motor oil containers

TRASH SERVICE SCHEDULE

Monday

- Acker St
- Acker Tap
- Audrey
- Barbara St
- Bascom Rd
- Blue Quail Lane
- Bobwhite Lane
 - Capitol
- Crepe Myrtle
- E Acker Tap
- Evergreen
 - Glenda
 - Hanks
- Happy Circle
- Hwy 110 North
 - Jaxon Drive
 - Joann Place
 - Lilly Rd
 - Maji Rd
 - Meadowlark
 - N Hearon
 - N Wildcat
- North side of E Main to Lakeview
- North side of W Main
 - Old Tyler Rd
 - Parklane
- Parklane Creek
- Partridge Lane
 - Pearl Court
 - Pecos Dr
- Pheasant Lane
- Prince Charles
 - Quail Lane
 - Robinwood
 - Seth
- Shahan Ranch Blvd
- Shahan Trail
- Shelley Dr
- Sycamore
- Tully Trail
- Virginia Court
 - Walker
 - Wildcat
- Woodhaven
- Zavala Trail

Tuesday

- Azalea Trail
- Beverly Lane
- Brookside
- Cameron
 - Corey
- Crestview
- Debbie
- Delmar
- Dews Drive
- Dogwood
 - Donna
- Forest South
- Gardenview
 - Gibson
 - Hillcrest
- Hook Norton Lane
- Hwy 110 South
 - Judy
- Keble Lane
 - Landon
- Leamington Spa
 - Leisure Lane
 - Leslie
- Lost Creek
 - Lynn
- Magnolia Court
 - Nunn
 - Peggy
- Redbud Circle
- Rugby Lane
 - S Hearon
- S Parkdale
 - Shahan
 - Shande
 - Sherry
- South side of Hagan Rd to Corey
- South side of W Main
 - Stacy
 - Tomlin
- W Parkdale
 - Wesley
- Willingham
- Willowbrook Lane
- Woodland Hills

Thursday

- Alex
- Amanda Court
 - Angie
- Benjamin
- Business Park Dr
 - Clearview
- Compass Point
 - Coral Cove
- Crystal Cove
- Diamond Cove
 - Eastgate
- Edgewater Trail
- Emerald Cove
 - Forestdale
 - Frances
- Gatewood
 - Gavin
- Golden Bay
- Hagan Rd - Waterton side
 - Hillcreek
 - Jason
 - Jessica
 - Josh
 - Karla
- Lakeview
- Lakeway
- Langford
- N Rainbow
- North side of E Main - Lakeview to City Limits
 - Onyx Cove
 - Opal Lane
 - Ruby Cove
- Sapphire Cay
- Shady Lane
- Silver Cove
- Stephanie
- Topaz Cove
 - Tres
- Watercrest
- Waterton Blvd
- Waterton Circle
- Waterway Cove

Friday

- Amanda St
- Barbara Drive
- Berkli Cove
- Blackbird Way
- Bluebird Lane
- Candice Court
- Candice Drive
 - Cayden Circle
 - Chad
 - Charlie
 - Cheryl
- Chickadee
- Christopher
- Cottage Lane
 - Cyndi
- Fannie May
- Fleetwood
 - Floyd
- Forest Creek
- Golden Eagle Way
- Green Lane Trail
- Hamilton Park Dr
- Hummingbird
- Hwy 110 S - E Main to Hagan
 - Jack Brown
 - Jackie Ray
 - Jan
 - Kelli Lane
 - Kevin
 - Leslie Lane
 - Lee
 - Lexington
 - Lindsey
 - Madison Cove
 - Mayme Court
 - Memory Lane
 - Merri Lane
 - Mockingbird Lane
 - North Creek Court
 - North side of Hagan Rd
 - Oakwood
 - Park Meadows Dr
 - Park View Court
 - Pelican Circle
 - Pin Oak
- Pinewood
- Post Oak Court
- Railroad Avenue
 - Redwing Way
- Rosebrook Circle
 - Russell
- Seagull Circle
 - Senter
- South Rainbow
- South side of E Main
- South side of Hagan Rd - Railroad to E Main
 - Sunny Meadows
 - Timberidge Lane
 - Village Lane
 - Whippoorwill Lane
 - Williamsburg
 - Zane Lane

PARKS & TRAILS

We would be remiss if we welcomed you to Whitehouse and didn't tell you about all of the ways to HAVE FUN!

SPLASH PAD & PLAYGROUND

Located next to City Hall in the 300 block of East Main Street, this is the hot spot for young families. The [splash pad](#) operates from May through September and the [playground and picnic areas](#) are open year-round.



SPORTS & RECREATION

The City partners with [The REC](#) to provide youth sports and a recreation facility. If you are interested in [softball](#), [baseball](#), soccer, a fitness center and more, you will want to check out all they have to offer.



DON'T MISS

The City also has a neighborhood park located on Gardenview Street. [Gardenview Park](#) has swings, picnic areas, and a creek.

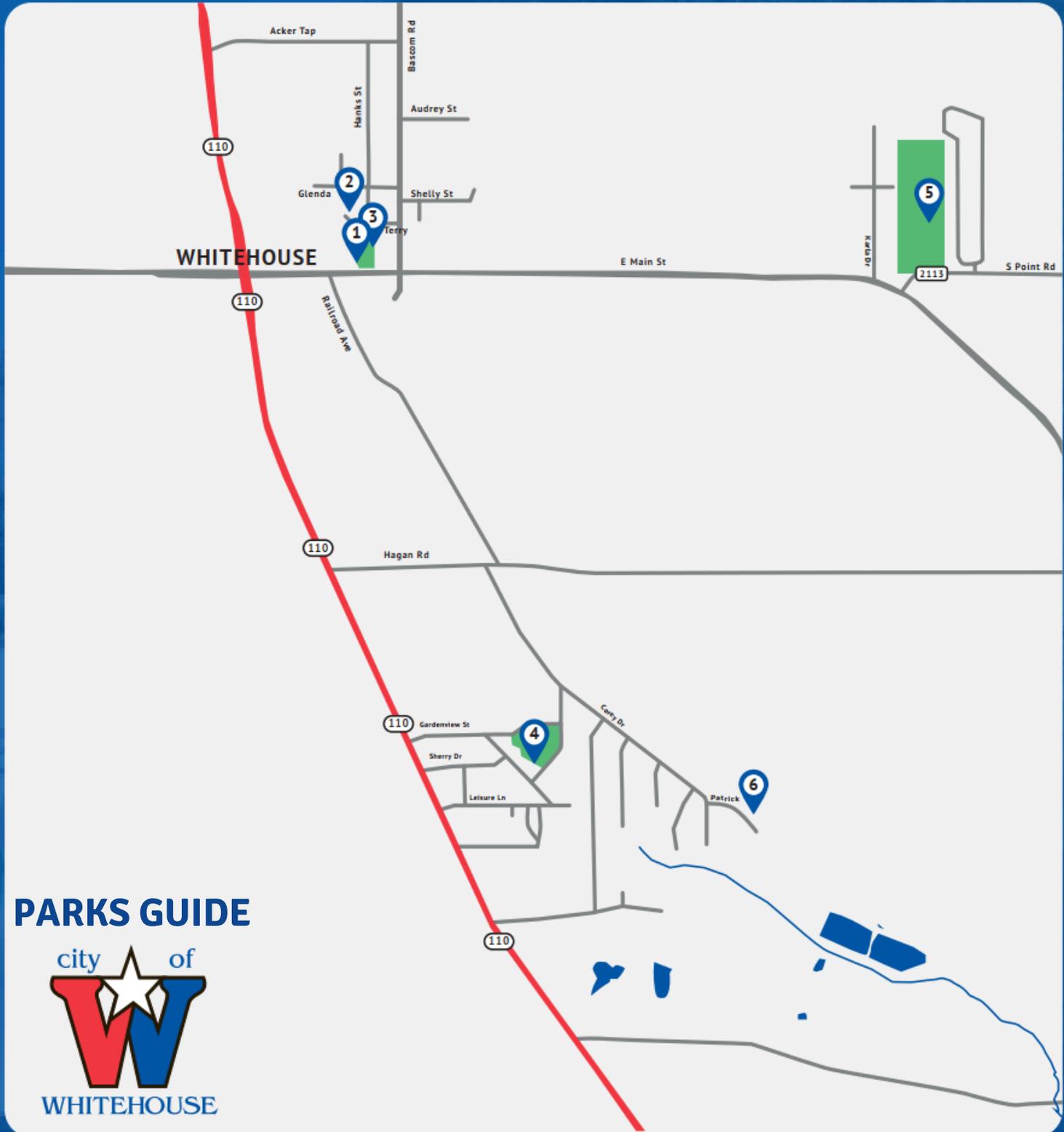
Each year, the [Community Garden](#) is open to those who want to get their hands dirty.

BLACKHAWK CREEK TRAIL

Blackhawk Creek Hike and Bike trails are 2.6 miles (currently) of wooded trails that meander along an abandoned railroad track, an active creek, two ponds, a pasture, and many beautiful trees in Whitehouse, Texas.

Developed and maintained by volunteers, the trail is accessed at the end of [Patrick Road](#).

Follow the [Blackhawk Creek Hike and Bike Trail Facebook Page](#) to stay up to date on trail conditions, volunteer opportunities and efforts to further develop the area.



CITY PARK



COMMUNITY GARDENS



CITY SPLASH PARK



GARDENVIEW PARK



WHITEHOUSE SPORTS COMPLEX



BLACKHAWK CREEK TRAIL

PARKS GUIDE



WHITEHOUSE

CITY SERVICES

MAPPING

The City utilizes [GIS mapping software](#) that shows the City's streets, parcel data, zoning classifications, traffic counts and more. We are continually working to add more data to the system.

CITY BOARDS & COMMISSIONS

Are you interested in Economic Development or Planning & Zoning? Visit our [website](#) to learn more about these boards, and [contact City Manager Leslie Black](#) to discuss your passion and how you can help.

DEVELOPMENT SERVICES

The Development Services departments strive to ensure all buildings within the city are as safe as possible for all, that permits and inspections are consistent and timely and that all citizens are treated equally and fairly.

VEHICLE REGISTRATION

The City provides a limited vehicle registration service. Registration forms can be brought to City Hall to renew vehicle registrations that are not yet expired. For more information, call 903-510-7500, option 2.

PUBLIC SAFETY

FIRE DEPARTMENT

The [City of Whitehouse Fire Department](#) is organized to provide a highly trained, rapid response fire rescue force to meet the needs of residents and visitors to one of the fastest growing areas in East Texas.

POLICE DEPARTMENT

The [Whitehouse Police Department](#) ensures the safety and security of the residents, businesses, and visitors of our community by protecting and serving the public through community partnerships and excellence in policing. Police non-emergencies call 903-566-6600.

**ALWAYS
CALL 911
FOR EMERGENCIES**



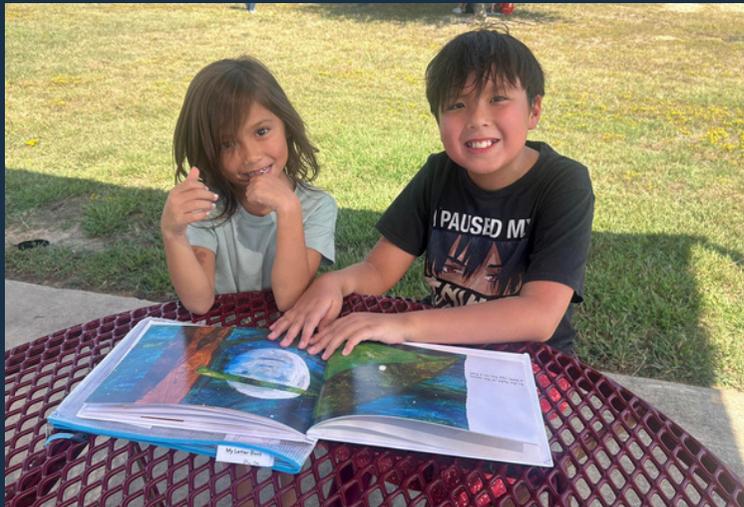
WHITEHOUSE ISD



Many people choose to call Whitehouse home because Whitehouse ISD is a high-performing district focused on putting students first.

ENROLLMENT INFORMATION

The [School District's website](#) is the best source of information on [attendance zones](#) for the four elementary schools, one 6th grade campus, Junior High and High School. They also provide a [facility and location map](#).



EDUCATION FOUNDATION

The [Whitehouse ISD Education Foundation](#) has funded a million dollars in grants for all campuses and all grades from a wide range of academic areas including math, science, history, reading, technology and fine arts as well as grants outside of academics for projects including leadership development, personal health/wellness and city planning/management.



CONTACTS

[District Office](#)
903-839-5500

[Brown Elementary](#)
903-839-5610

[Cain Elementary](#)
903-839-5600

[Higgins Elementary](#)
903-839-5580

[Stanton-Smith Elementary](#)
903-839-5730

[Holloway 6th Grade Campus](#)
903-839-5656

[Whitehouse Junior High](#)
903-839-5590

[Whitehouse High School](#)
903-839-5551

LOCAL ORGANIZATIONS

Whitehouse is a great community because of the people. Everywhere you turn, you will see people giving of their time to make this community the best community. This is just a sampling of ways you can plug-in.

HANKS SENIOR CENTER

The Hanks Senior Center is located at 118 Railroad Ave. They serve as the local delivery point for [Meals on Wheels](#) and offer many other activities for Whitehouse area senior citizens.

For questions or information about our local Meals on Wheels services, contact 903-839-6958.

WHITEHOUSE FARMER'S MARKET

The [Whitehouse Farmer's Market](#) is a place to connect with local farmers, bakers and makers. The market is located at 109 East Main Street on Saturday mornings from 9 a.m. to 12 p.m. and runs Spring through Fall.

If you are interested in becoming a market vendor, contact whitehousefarmersmarket@gmail.com.



KEEP WHITEHOUSE BEAUTIFUL

This award-winning organization continually makes a difference in Whitehouse by completing large capital projects for sidewalks, parks and city wide beautification.



They are also known for their public awareness and education programs include our annual roadway litter pick up, aka “Don’t Mess with Texas Trash Off”, Yard of the Month, and numerous programs in our schools.

If you are interested in becoming a volunteer with KWB there are always new ways to help out!



keepwhitehousebeautifultx@gmail.com



<http://whitehousetx.org/KWB>

COMMUNITY LIBRARY



Mon: 11-6
Tues: 11-6
Wed: Closed
Thurs: 11-6
Fri: 11-5
Sat: 11-3
Sun: Closed

The [Whitehouse Community Library](#), located at 107 Bascom Road, offers books for all ages, including newly released books and best sellers, magazines, movies, and interlibrary loan for those items we do not own. Library cards are available at no charge to residents of the Whitehouse Independent School District.

There are computers available for patrons, printing services and games for kids. Free WiFi is also available to the public.

An ongoing book sale is located in the lobby of the library. Hardcover books are \$1.00 and paperback books are 3 for \$1.00. All proceeds from the sale go toward collection development.

 903-839-2949

 whitehousetxlibrary@gmail.com

CHAMBER OF COMMERCE

The Whitehouse Area Chamber of Commerce seeks to support, promote and build the local business environment by serving as the voice of business, helping its members grow and encouraging collaboration. They serve the community by providing information about local businesses and holding events to help their members network and market their products and services.

Connect with the Chamber on [Facebook](#) to learn all of the great ways they serve the community and visit their [website](#) for a local business directory that includes local restaurants, service providers and more!

The Chamber is under the leadership of a team of dedicated volunteers from community businesses. These individuals devote countless hours to help the Chamber fulfill its mission.



 903-941-5221

 info@whitehousetx.com

City of Whitehouse



P.O. Box 776
Whitehouse, TX 75791



101 A Bascom Road
Whitehouse, TX 75791

City Leadership Staff

[Leslie Black](#)

City Manager

[Jennifer Lusk](#)

Finance and Human Resource Director

[Stephanie Nichols](#)

City Secretary

[TJ Henderson](#)

Public Works Director

[Jake Hooter](#)

Development Services Director

[Aaron Martinez](#)

Parks & Facilities Director

[Madison Johnson](#)

Fire Chief

[Paul Robeson](#)

Police Chief

