



CITY OF WHITEHOUSE

101 Bascom Rd. Whitehouse, TX 75791

WhitehouseTX.org

(903) 510-7500

The City of Whitehouse water system, PWS ID 2120025, has violated the monitoring and reporting requirements set by the Texas Commission on Environmental Quality (TCEQ) in Title 30, Texas Administrative Code (30 TAC), Section 290, Subchapter F. Public water systems are required to properly disinfect water before distribution, maintain acceptable disinfection residuals within the distribution system, monitor the disinfectant residual at various locations throughout the distribution system, and report the results of that monitoring to the TCEQ on a quarterly basis.

The Texas Commission on Environmental Quality (TCEQ) requires all public water systems to submit a Disinfectant Level Quarterly Operating Report (DLQOR) every quarter. This report documents the disinfectant levels in your drinking water and helps ensure continued compliance with state and federal regulations.

We are required to submit the DLQOR for the **4th Quarter of 2024**. Due to a change in system leadership at the time the report was due, our water system did not submit this report on time.

Results of regular monitoring are an indicator of whether or not your drinking water is safe from microbial contamination.

This violation occurred in the monitoring period:
4th Quarter 2024

What this means for you:

- This was a **reporting violation only**.
 - All required disinfectant monitoring was performed, and results showed that disinfectant levels were **within state and federal limits**.
 - This is **not an emergency**. Your water has remained safe to drink.
 - You **do not** need to take any corrective actions.
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What is being done:

The missing report has since been submitted to TCEQ. To prevent this from happening again, we have updated our internal procedures to ensure that reporting responsibilities are maintained through any future leadership transitions.

We are taking the following actions to address this issue:

- **Submission of the missing DLQOR to TCEQ**
 - **Updating internal procedures to ensure timely reporting**
 - **Strengthening oversight during leadership transitions**
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Please share this information with all people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

If you have questions regarding this matter, you may contact:

TJ Henderson
903 510 7509

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